

# DAVID ZAPATA

P.O. Box 286 Boquerón P.R. 00622

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## QUALIFICATIONS

Experienced e-learning designer with a strong background in designing and managing course content, e-learning materials, user training sessions, websites, Learning Management Systems (LMS), and web-based surveys for multiple organizations. Graduated Summa Cum Laude from a Master's Degree program in Educational Computing. Looking for an opportunity to design and teach instructional materials in the private sector or educational institution. Fluent in English and Spanish.

## PROFESSIONAL EXPERIENCE

FREELANCE E-LEARNING DESIGNER, Puerto Rico

2000-present

### *Puerto Rico Police Department (2021-present)*

- Deployed and administered the department's Moodle installation.
- Designed videos with Camtasia to aid students with the basic functions of the LMS.
- Designed lectures with Articulate Studio 360.
- Provided technical support to students.
- <https://policia.upr.edu>

### *Universidad Extendida, University of Puerto Rico at Bayamón (2017-present)*

- Deployed and administered the department's Moodle installation.
- Designed a help desk with Adobe Robohelp to aid students and professors with the basic functions of the LMS.
- Designed lectures with Articulate Studio 360.
- <https://uprbenlinea.com>

### *College Access Challenge Grant Program, University of Puerto Rico (2009-2016)*

- Consulted with project leads to develop and implement online courses appropriate for online learning and development in high school senior students and university students.
- Deployed and administered the university's Moodle installation.
- Designed a help desk with Adobe Robohelp to aid students with the basic functions of the LMS.
- Designed tutorials and lectures with Articulate Presenter, Articulate Quizmaker and Articulate Engage.
- <http://repaso.upr.edu>

### *Institute for the Development of Learning & Teaching Online, University of Puerto Rico at Mayagüez (2000-2005)*

- Prepared educational materials to aid professors about using WebCT.
- Designed website, developed online course instructions, and compiled web questionnaires to track and assess the success of the program.
- Led University's first training sessions with professors to show how to administer an online course.

**PROFESSIONAL EXPERIENCE***(Continued)*

FREELANCE WEBMASTER, Puerto Rico

2006-present

***Sea Grant College Program, University of Puerto Rico (2006-present)***

- Used WordPress to create and manage the website.
- Met with key contacts in the program to identify, update, and revise important site content.
- Deployed an online publications database with Wikindx.
- Deployed and administered various WordPress blogs.
- <https://seagrantspr.org>

***Puerto Rico Picnic (2016-2017)***

- Designed and maintained the business's Wordpress website and WooCommerce online store.
- Created and managed its various social networks pages: Instagram, Twitter, Facebook and TripAdvisor.
- <https://puertoricopicnic.com>

***Entre Estudiantes Mentoring Portal for Students, University of Puerto Rico (2012-2016)***

- Deployed and administered the university's WordPress Multisite installation.
- Designed each campus WordPress mentoring site.
- <http://entreestudiantes.upr.edu>

***College Access Challenge Grant Program, University of Puerto Rico (2016)***

- Used WordPress to create and manage the website.
- Met with key contacts in the program to identify, update, and revise important site content.
- <http://exito.upr.edu>

***Portal of Professions and Occupations for K-6 Students, University of Puerto Rico (2013-2014)***

- Designed the website template with Adobe Dreamweaver and Adobe Fireworks.
- Met with key contacts in the program to identify, design and update important site content-animations, video games, stories and classroom activities.
- <http://k-6exito.upr.edu>

**TECHNICAL EXPERIENCE****Software:** Windows 11, Mac Monterey, Microsoft Office 365, SnagIt 2022**Learning Management System:** Moodle 3.0**E-Learning Content Development:** Adobe Captivate 2019, Articulate Presenter 2013, Articulate Quizmaker 2013, Articulate Engage 2013, Adobe RoboHelp 2020, Articulate Studio 360, Camtasia 2021

**EDUCATION**

INTERAMERICAN UNIVERSITY, San Juan, Puerto Rico

*Master of Arts in Educational Computing*, 2006

~ *GPA*: 4.0/4.0; graduated Summa Cum Laude

~ *Honors*: United States Achievement Academy Collegiate All-American Scholar Program

UNIVERSITY OF PUERTO RICO, Mayagüez, Puerto Rico

*Bachelor of Arts in Social Sciences & Psychology*, 2001

~ *GPA*: 3.62/4.0; graduated Magna Cum Laude

~ *Honors*: Dean's List Member

~ *Honors*: Undergraduate Student Achievement Award by the Puerto Rican Psychology Association

**REFERENCES**

Dr. Mario Núñez  
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